



Terms & Conditions Agreement

This form must be printed, completed, signed, and faxed to Paradigm Helicopters in order for your reservation to be complete. FAX form to: 832-426-7771

Bookings and Reserving Flight Days and Times;

Advanced credit card payment is the only method to reserve and secure flight dates & times. Cards will be charged at the time of booking in order to secure your desired dates and times. Estimated flight times for hourly contracted flights will be used for the advanced payment. Any over estimation of flight time will be refunded in full, less a 5% Credit Card Fee. Paradigm Helicopters, LLC, must individually approve other forms of payments. I am permitting Paradigm Helicopters, LLC to charge my credit card for the flight that I have scheduled with them. I acknowledged that Paradigm Helicopters, LLC is providing a service to me by no longer soliciting the booked flight time to other parties or entities. In addition, I understand that a pilot must actively engage in the preflight planning and preparation of the aircraft, in anticipation of the booked flight, which is also a service that is provided by Paradigm Helicopters, LLC. I acknowledge that I will forfeit the full Payment for the scheduled flight in the event that either my party or myself fails to be present for the scheduled flight. **I am permitting Paradigm Helicopters, LLC to charge my credit card for my scheduled flight.**

Changes & Cancellations

Tours booked for 1 hour or less total flight time may be rescheduled up to 24 hours from the originally scheduled flight time with no penalty. Rescheduling tour flights within 24 hours of the scheduled flight time is not permitted. Any Flight cancelled due to weather related issues may be rescheduled for a later time regardless of proximity to your booked flight time. Cancellations for any other reasons will not be refunded. Paradigm Helicopters, LLC reserves the right to upgrade, alter, or terminate any or all of our scheduled flights due to safety, maintenance, security, weather, or acts of God. If Paradigm Helicopters, LLC cancels a flight and a new reservation date and time cannot be made, then the passenger or passengers will be refunded their advanced payment in full.

Weight & Balance:

Paradigm Helicopters, LLC strictly complies with all weight and balance criteria set forth by both the FAA and the aircraft manufacturer. Passengers will be required to disclose their actual weight to the booking agent at the time of the reservation. This will ensure that there are no delays for load adjustments at the time of the scheduled departure. The maximum allowable weight limit per person is 300 lbs., if all seats on the flight are booked. Passengers over this limit may be required to purchase two seats provided space is available.

Assumption of Risk:

By embarking upon his/her travel, the passenger voluntarily and expressly assumes all risks associated with such travel, whether foreseeable or unforeseeable. Paradigm Helicopters, LLC shall not be responsible for any injuries, damages, or loss caused to any passenger in connection with terrorist activities, social or labor unrest, mechanical or construction failures or deficiencies, disease, local laws, climate conditions, abnormal conditions or developments, or any other actions, omissions, or conditions outside Paradigm Helicopters, LLC control.

You Fly Police Mission statement of understanding:

The passenger of the "You Fly Police Mission" understands that due to the dynamic nature of actual police calls for service and the tour flights time restriction, Paradigm Helicopters, LLC cannot guaranty the activity level or the nature of the police calls that the tour will respond to. A police call that is either actively being observed or a call that the tour is responding to when the scheduled tour flight time has elapsed will have one of two options. First, all passengers can agree to continue observing or responding to the police scene and be charged for additional flight time. The tour will be charged in 10 minute increments prorated at our current hourly rate. All passengers on the tour must agree to the first option for the pilot to continue the police mission. The pilot will terminate any police call that was extended by the tour passengers when any one passenger decides that they no longer want to extend the tour time. The second option is for the pilot to simply terminate the police call at the elapsed tour time and fly to the tour-landing site for the culmination of the You Fly Police Mission.

Printed Name on Credit Card

Date & Time of Flight

Signature